

WARRANTY

charBIT® BITUMEN ROOF SHINGLES

produced in compliance with the European Standard EN 544

The products of Charvát a.s. company are certified by the Technical and Testing Institute for the Construction Industry according to applicable European standards. The quality of the products is monitored continuously by the company laboratory. Claiming of the warranty is conditioned by submitting the purchase document and a part of the packaging with printed date of manufacture, or the delivery note with filled-in production date or production code, which is stated on each packaging of the bitumen shingles. The warranty period starts on the date of issue of the delivery note. The warranty does not cover products classified as non-standard with quality class 2 and lower.

EXTENDED WARRANTY

We confirm that Charvát a.s. company provides an extended **10-year** warranty on charBIT® bitumen roof shingles – BEAVERTILE, RECTANGULAR, DELTA and HEXAGONAL, produced in compliance with the European Standard EN 544.

*When the extended warranty is coming to an end, there is a possibility to have the roof inspected and receive a confirmation of roof functionality for another **5 years**. The confirmation is issued by Charvát a.s. company on the basis of an order for the inspection of the roof.*

TERMS & CONDITIONS OF THE WARRANTY AND THE EXTENDED WARRANTY:

- In the event of an obviously visible fault upon takeover or installation of the roof shingles, it is necessary to stop the installation of such shingles onto the building to prevent additional financial costs. It is necessary to notify the manufacturer immediately and agree on further steps. In case of non-compliance with this procedure, entitlement to reimbursement of additional costs beyond the delivery of faulty products shall be void.
- The extended warranty is valid upon observing the required conditions and applies only to water permeability of the products after a professional installation, i.e. water-proofing capacity (with regard to natural ageing and wear of the products), when observing the conditions of storage, handling, installation, areas of application as described in the Declaration of properties and regular roof maintenance. Further information can be downloaded at www.charvat.cz.
- In case of a complaint, Charvát a.s. company shall provide indemnity if the shingles have defects caused by the manufacturing process. Subsequently, the manufacturer is obliged to replace the faulty products or provide an appropriate discount. (In such case, the manufacturer shall require a sample of the faulty product to which the complaint relates).

If a manufacturing defect occurs after the second (2nd) year of warranty, the manufacturer's expenses on remedies are linearly reduced at a percentage rate based on the number of years since the purchase date of the shingles.

Charvát a.s. company shall not be liable for and this **warranty does not apply** to:

- Shingle and roof damage, which is not caused by a manufacturing defect.
- Damage arising from working on the roof and from extraordinary activity of natural forces.
- Damage caused by non-observance of the manufacturer's technological procedures and processing instructions.
- Changes on the product that do not cause a loss in functionality of the roof shingles (i.e. the products continue to fulfil the water-proofing function).
- Colour: non-uniform colour shade of the top coarse-grained dressing compound.
- Functional, surface and appearance changes caused by biological factors and abrasive effects.
- Products of unimpaired quality supplied in the packaging together with faulty products.
- Loss of functionality of the shingles when applied on an unsuitable base. (The underlay sheet must have a non-absorbent base inlay; flatness must be ≤ 1.5 mm/1.5 m. The planks must be bonded in rows; the gaps between them must be 3 mm at most.)
- Loss of functionality of the product when used at a roof slope of $\leq 15^\circ$ and $\geq 85^\circ$.
- Shingles damaged due to improper storage. (The storage place must be flat and the whole surface of the product must be supported in order to prevent the bending of the sheets. The shingle packaging must not be exposed to sun radiation and other unfavourable weather conditions; there must be no sources of heat near the sheets.)
- Shingles damaged during handling. (The sheets must not be bent and must not be handled at temperatures lower than $+5^\circ\text{C}$.)